



Cisco Systems, Inc.
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Dear Ching-Jung Lin

Congratulations on completing the **CCNA Discovery: Working at a Small-to-Medium Business or ISP** course as part of the Cisco Networking Academy. This hands-on, lab-oriented course has prepared you for exciting career opportunities in the technology industry.

By completing this course you have earned a Certificate of Completion for CCNA Discovery: Working at a Small-to-Medium Business or ISP, and acquired competencies that include the following:

- Understanding the structure of the Internet and how communication occurs between hosts
- Installing, configuring and troubleshooting Cisco IOS devices
- Planning a basic wired infrastructure to support network traffic
- Configuring a server to share resources and provide common Web services
- Demonstrating proper disaster recovery procedures and perform server backups

Technological literacy is more important today than ever before, and Cisco is proud to provide you with the knowledge and skills necessary to build and maintain computers.

Please accept my best wishes for your continued success.

Sincerely,

A handwritten signature in cursive script that reads "John Chambers".

John T. Chambers
Chairman and Chief Executive Officer